



C E R T I F I C A T E

DQS GmbH

Deutsche Gesellschaft zur Zertifizierung von Managementsystemen

hereby certifies that the company

Bosch Security Systems S.A. Communication Center, Vigo

Calle Maria Berdiales N°20, 1ªPta.
36203 Vigo (Pontevedra), Spain

for the scope

Development, sales and implementation of callcenter solutions
including related services

has implemented and maintains a

Quality Management System.

An audit, documented in a report, has verified that this
quality management system fulfills the requirements
of the following standard:

DIN EN ISO 9001 : 2000

December 2000 edition

This certificate is valid until	2005-09-11
Certificate Registration No.	302350 QM
Excerpt from Certificate Registration No.	005279 QM
Frankfurt am Main	2004-28-10

Ass. iur. M. Drechsel

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